

Responses Overview Active

Responses 7	Average Time 05:19	Duration 3 Days
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1. Are you safe and available for recovery and business continuity of services?



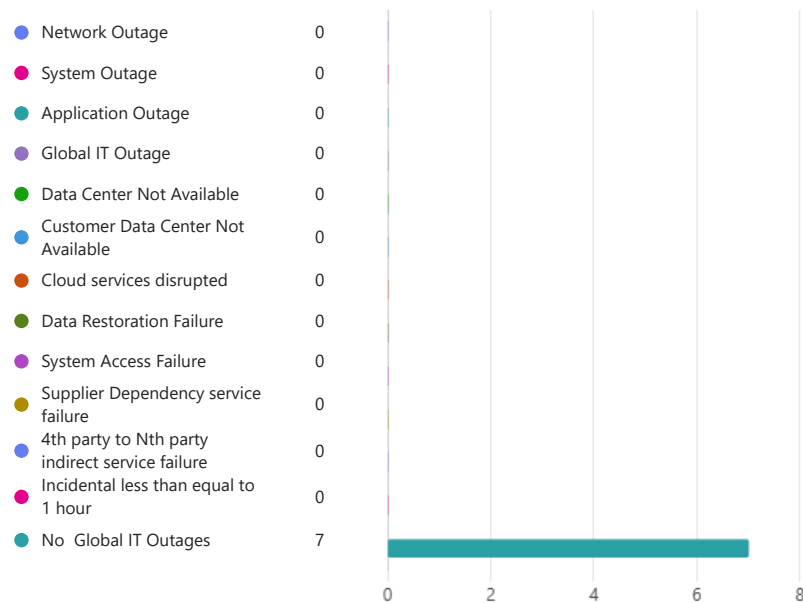
2. Are you participating in the exercise?



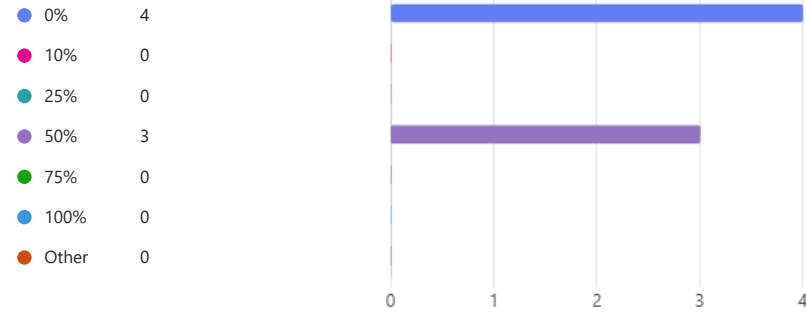
3. Did you evacuate during the business recovery exercise ?



4. Were there any IT , Technology related disruptions which impacted **MULTIPLE** associates in the team. Select all applicable from the list below.



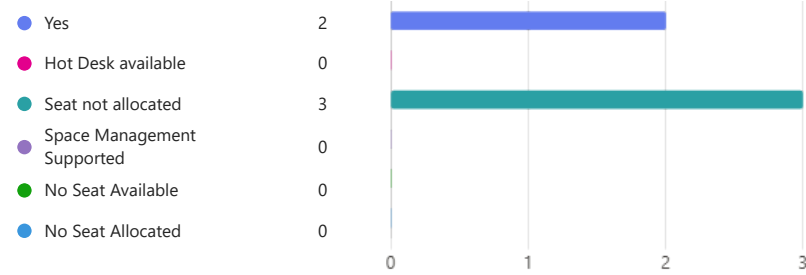
5. What is the % of absenteeism you can withstand the delivery services meeting the RTO



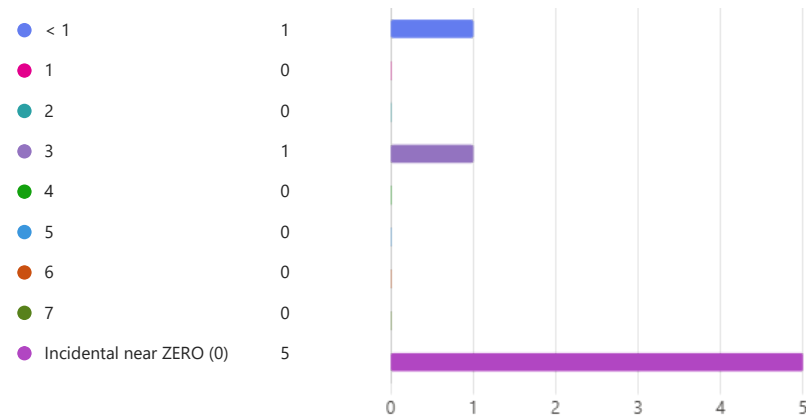
6. Are you working from the Office Premises (Primary Site, Alternate Site, Customer Site, Recovery Site) ?



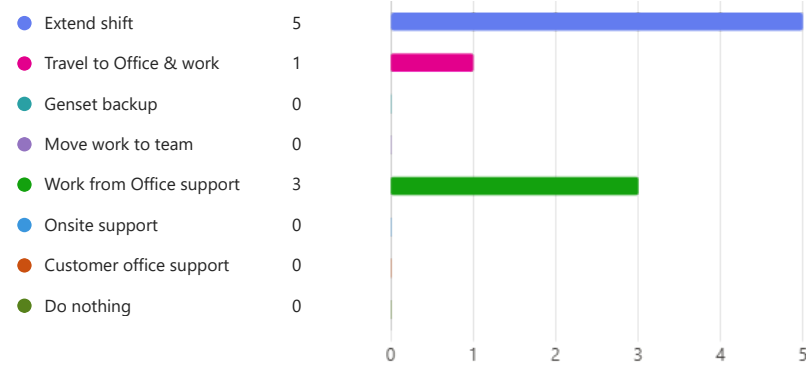
7. Do you have a identified seat for working from office (Primary site, Alternate Site, Customer Site, Recovery Site) ?



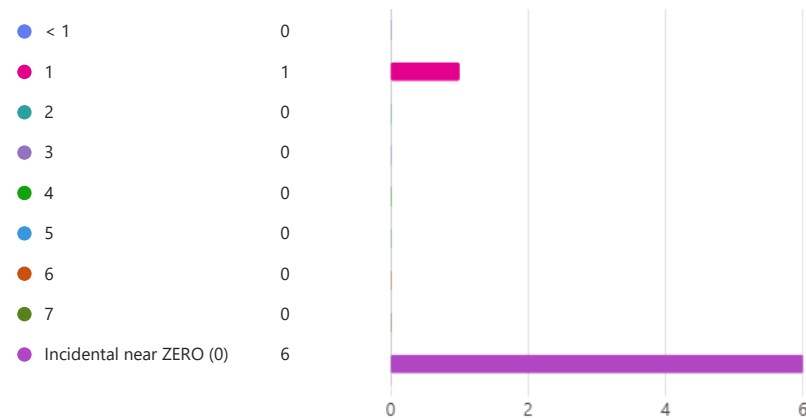
8. In case of Remote Working what is the duration of power outages experienced (In number of hours) ?



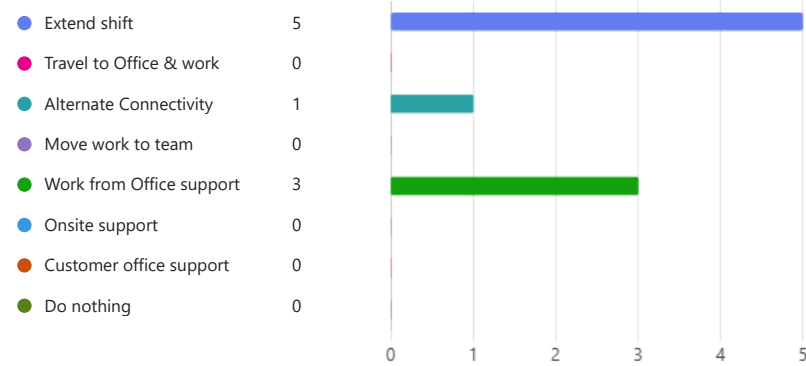
9. Which work recovery strategy do you activate in the event of power outage? Select all applicable



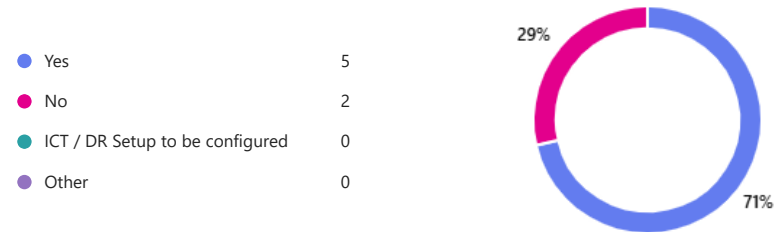
10. What is the duration of loss of internet connectivity experienced in remote working (In number of hours)



11. Which work recovery strategy do you activate in the event of connectivity loss? Select all applicable

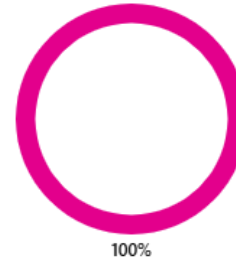


12. Do you have the required system access for the business continuity and recovery actions?



13. Have you checked data restoration of vital records ?

- Yes 0
- No 7



14. What is the volume of data restoration tested and examined during the test?

- < 1 GB 0
- < = 2GB 0
- < = 5 GB 0
- < = 10 GB 0
- > 10 GB 0

15. Was the data restoration examined for completeness ?

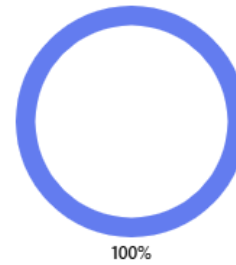
- Yes 0
- No 0
- Partially 0
- Data Restoration Failed 0
- Data Restoration did not complete 0

16. Was RPO (Recovery point objective) met after data restoration ?

Yes	0
No	0
Partially	0
Data Restoration Failed	0
Data Restoration did not complete	0

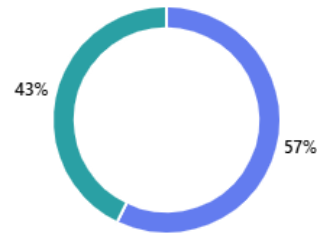
17. Do you have data communication connectivity available ?

Yes	7
No	0
Partially available	0
Other	0



18. Is the crisis communication plan documented

Yes in Lighthouse	4
Custom Plan	0
No communication plan	3



19. What is the content in your Crisis Communication to the Customer? - Select items as applicable and will be included by you.

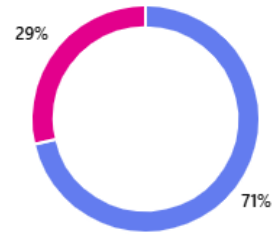


20. Are the required IT Needs (Desktop/ Laptop / Software / Connectivity / Access / Special needs) available ?



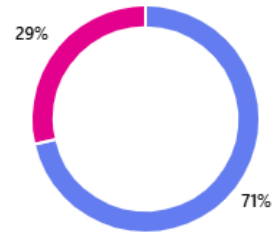
21. Are the Data Center ICT / systems and applications available ?

- Yes 5
- No 2
- Partially available 0
- Other 0



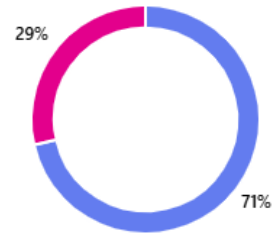
22. Are the Hosted Apps by Service partners / Customer Data Center / ICT systems and applications available ?

- Yes 5
- No 2
- Partially available 0
- Other 0



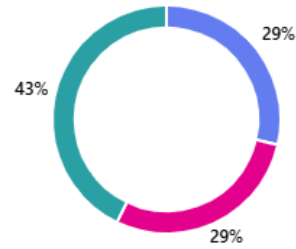
23. Are the Internal support teams services available ?

- Yes 5
- No 2
- Other 0



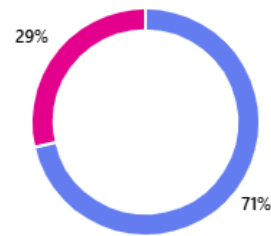
24. Do you have your Supplier/s support for recovery and support available ?

Yes	2
No	2
Other	3



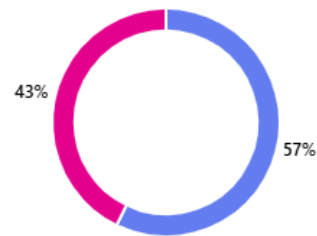
25. Are all IT Needs available ?

Yes	5
No	2
Partially available - setup required	0
Other	0



26. Does the operating location have food and beverage services for recovery support?

Yes	4
No	3
Need to engage for F&B requirements	0
Other	0



27. **Select your Project ID** { *Please place your cursor in the [Select your answer] -> Press CTRL+F [Search for your project id] and select. In case you do not find your project id please use the OTHERS option and You may either use the drop down or select the OTHERS option and input your project id. MS Forms has this limitation which we will speak to Microsoft for a better UI.. Thanks for understanding.*}

● Y.IN2401303	3
● Other	4



28. Please select service line/s you are aligned to from the list below. If the service line is not listed, you may choose Others and provide the Service Line Name and the leader's name

