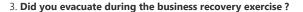


1. Are you safe and available for recovery and business continuity of services?



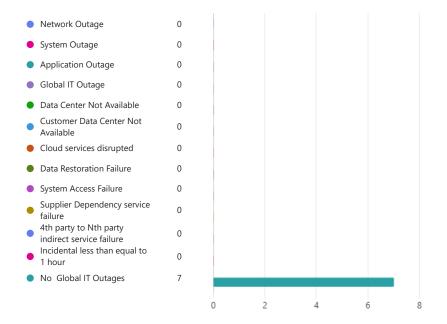
2. Are you participating in the exercise?



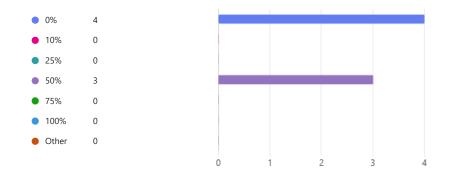




4. Were there any IT , Technology related disruptions which impacted MULTIPLE associate s in the team. Select all applicable from the list below.



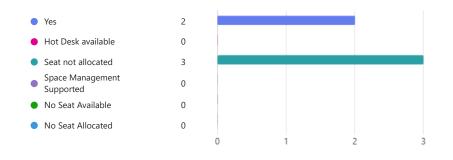
5. What is the % of absenteeism you can withstand the delivery services meeting the RTO



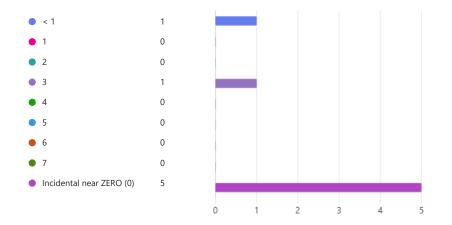
6. Are you working from the Office Premises ( Primary Site, Alternate Site, Customer Site, Recovery Site ) ?



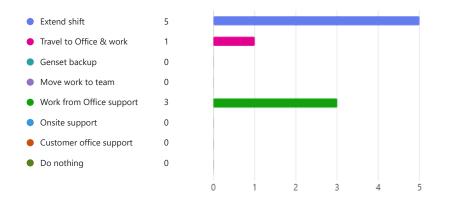
7. Do you have a identified seat for working from office ( Primary site, Alternate Site, Cus tomer Site, Recovery Site) ?



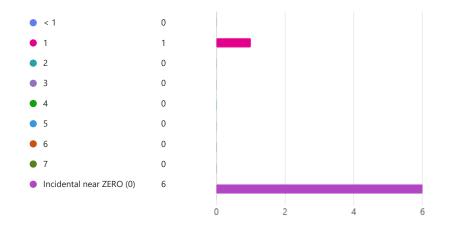
8. In case of Remote Working what is the duration of power outages experienced (In num ber of hours) ?



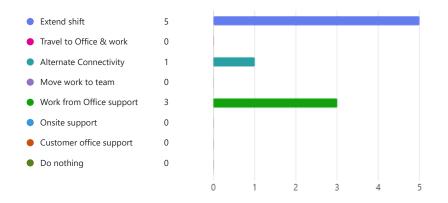
9. Which work recovery strategy do you activate in the event of power outage? Select all applicable



10. What is the duration of loss of internet connectivity experienced in remote working ( In number of hours)



11. Which work recovery strategy do you activate in the event of connectivity loss? S elect all applicable



12. Do you have the required system access for the business continuity and recovery acti ons?



# 13. Have you checked data restoration of vital records?



### 14. What is the volume of data restoration tested and examined during the test?

< 1 GB	0
< = 2GB	0
< = 5 GB	0
< = 10 GB	0
> 10 GB	0

### 15. Was the data restoration examined for completeness?

Yes	0
No	0
Partially	0
Data Restoration Failed	0
Data Restoration did not complete	0

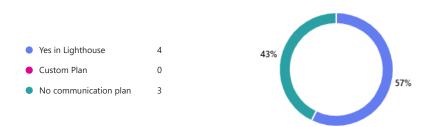
# 16. Was RPO (Recovery point objective) met after data restoration ?

Yes	0
No	0
Partially	0
Data Restoration Failed	0
Data Restoration did not complete	0

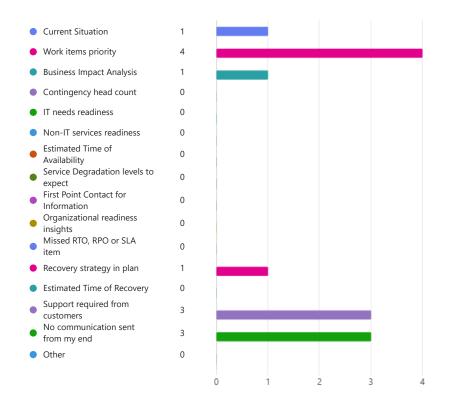
# 17. Do you have data communication connectivity available ?



### 18. Is the crisis communication plan documented



19. What is the content in your Crisis Communication to the Customer? - Select items as a pplicable and will be included by you.



20. Are the required IT Needs ( Desktop/ Laptop / Software / Connectivity / Access / Special needs ) available ?



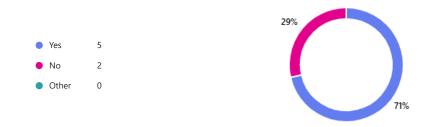




22. Are the Hosted Apps by Service partners / Customer Data Center / ICT systems and ap plications available ?



23. Are the Internal support teams services available ?



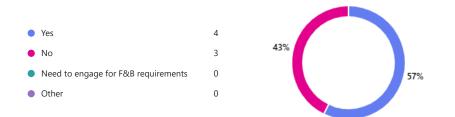
## 24. Do you have your Supplier/s support for recovery and support available ?



#### 25. Are all IT Needs available ?



26. Does the operating location have food and beverage services for recovery support?



27. Select your Project ID { Please place your cursor in the [Select your answer ] -> Press CTRL+F [ Search for your project id] and select. In case you do not find your project i d please use the OTHERS option and You may either use the drop down or select the OTHERS option and input your project id. MS Forms has this limitation which we will speak to Microsoft for a better UI.. Thanks for understanding.}



28. Please select service line/s you are aligned to from the list below. If the service line is not listed, you may choose Others and provide the Service Line Name and the leader's name

[K SUNDARAM],   0     Communications-ADMS   0     [R V,Narasimham], Engg   3     Services Service Line   0     [Purohit,Kunal], NGS Service   0     Line   0     [Dhawan,Sahil], DEA Service   0     Line   0     [Mangal,Manish], Network   0     Services Service Line   0     [Singh,Saket], CIS Service   0     Line   0     [Pai,Ajith], Hi-Tech ME   0     Service Line   0     [PALLE,KRISHNA KUMARI],   0     DIG Service Line,   0     [Yangal,Manish], FUNC LCC   0     [Soneja,Atul], COO Delivery   0     SUPPORT   0     [Soneja,Atul], COO Delivery   0     Survice Line,   0     [Sen,Birendra], BPO_DEL,   0     [Service Line,   0     [Karkera,Sunil], XDS CX   0     Service Line,   0     [N S,Manikantan],   0     [N S,Manikantan], Function   0     [N S,Manikantan], Function   0     [N S,Manikantan], Function
Services Service Line   3     [Purohit,Kunal], NGS Service   0     Line   0     [Kumar,Kshitij], BFSI Service   0     Line   0     [Dhawan,Sahil], DEA Service   0     Line   0     [Mangal,Manish], Network   0     Services Service Line   0     [Singh,Saket], CIS Service   0     Line   0     [Pai,Ajith], Hi-Tech ME   0     Services Line   0     [PALLE,KRISHNA KUMARI],   0     DIG Service Line,   0     [Mangal,Manish], FUNC LCC   0     [Soneja,Atul], COO Delivery   0     SUPPORT   0     [Soneja,Atul], COO Delivery   0     Service Line,   0     [Sen,Birendra], BPO_DEL,   0     [Sen,Birendra], BPO-DOM   0     [Ramachandran,Seshan], HLS   0     Service Line,   0     [N S,Manikantan],   0     [N S,Manikantan], Function   0     [N S,Manikantan], Function   0     [N S,Manikantan], Function   0     [Agnihotri,
[Purohit,Kunal], NGS Service0Line[Kumar,Kshitij], BFSI Service0[Dhawan,Sahil], DEA Service0[Ine[Mangal,Manish], Network0Services Service Line0[Singh,Saket], CIS Service0[Pai,Ajith], Hi-Tech ME0Service Line0[PALLE,KRISHNA KUMARI],0DIG Service Line,0[Soneja,Atul], COO Delivery0SUPPORT0[Soneja,Atul], COO Delivery0[Sen,Birendra], BPO_DEL,0[Sen,Birendra], BPO_DDL,0[Ramachandran,Seshan], HLS0Service Line,0[Karkera,Sunil], XDS CX0Service Line,0[N S,Manikantan],0Manufacturing Service Line0[N S,Manikantan], Function0[Ramachandran,Seshan], Function0[Ramachandran,Service Line0[N S,Manikantan], Function0[Agnihotri,Sanjay], ZEN30
[Kumar,Kshitij], BFSI Service0[Dhawan,Sahil], DEA Service0Ine[Mangal,Manish], NetworkServices Service Line0[Singh,Saket], CIS Service0Line0[Pai,Ajith], Hi-Tech ME0Service Line0[PALLE,KRISHNA KUMARI],0DIG Service Line,0[Soneja,Atul], COO Delivery0SUPPORT0[Soneja,Atul], COO Delivery0SUPPORT0[Sen,Birendra], BPO_DEL,0[Sen,Birendra], BPO-DOM0[Ramachandran,Seshan], HLS0Service Line0[N S,Manikantan],0[N S,Manikantan], Function0[N S,Manikantan], Function0[Agnihotri,Sanjay], ZEN30
Line (Mangal,Manish], Network O Services Service Line O [Singh,Saket], CIS Service O Line 0 [Pai,Ajith], Hi-Tech ME O Service Line 0 [PALLE,KRISHNA KUMARI], O DIG Service Line, 0 [Mangal,Manish], FUNC LCC 0 [Soneja,Atul], COO Delivery O SUPPORT [Soneja,Atul], COO Delivery 0 Excluding SL 0 [Sen,Birendra], BPO_DEL, 0 [Sen,Birendra], BPO_DEL, 0 [Sen,Birendra], BPO_DEL, 0 [Sen,Birendra], BPO_DEL, 0 [Ramachandran,Seshan], HLS 0 Ser,vice Line 0 [Karkera,Sunil], XDS CX 0 Service Line 0 [N S,Manikantan], Manufacturing Service Line 0 [N S,Manikantan], Function 0 Thirdware 0 [Agnihotri,Sanjay], ZEN3 0
Services Service Line0[Singh, Saket], CIS Service0Line0[Pai,Ajith], Hi-Tech ME0Service Line0[PALLE, KRISHNA KUMARI],0DIG Service Line,0[Mangal, Manish], FUNC LCC0[Soneja, Atul], COO Delivery0SUPPORT0[Soneja, Atul], COO Delivery0[Soneja, Atul], COO Delivery0[Sen, Birendra], BPO_DEL,0[Sen, Birendra], BPO_DEL,0[Ramachandran, Seshan], HLS0Service Line,0[Karkera, Sunil], XDS CX0Service Line0[N S, Manikantan],0Manufacturing Service Line0[N S, Manikantan], Function0Thirdware0[Agnihotri, Sanjay], ZEN30
Line 0 [Pai,Ajith], Hi-Tech ME 0 Service Line 0 [PALLE,KRISHNA KUMARI], 0 DIG Service Line, 0 [Mangal,Manish], FUNC LCC 0 [Soneja,Atul], COO Delivery 0 SUPPORT 0 [Soneja,Atul], COO Delivery 0 Excluding SL 0 [Sen,Birendra], BPO_DEL, 0 [Sen,Birendra],BPO_DEL, 0 [Ramachandran,Seshan], HLS 0 [Ramachandran,Seshan], HLS 0 [Ramachandran,Seshan], HLS 0 [Karkera,Sunil], XDS CX 0 Service Line 0 [Karkera,Sunil], XDS CX 0 [N S,Manikantan], 0 [N S,Manikantan], Function 1 Thirdware 0 [Agnihotri,Sanjay], ZEN3 0
Service Line0[PALLE,KRISHNA KUMARI], DIG Service Line,0[Mangal,Manish], FUNC LCC0[Soneja,Atul], COO Delivery SUPPORT0[Soneja,Atul], COO Delivery Excluding SL0[Sen,Birendra], BPO_DEL,0[Sen,Birendra], BPO_DEL,0[Ramachandran,Seshan], HLS Ser,vice Line, [Karkera,Sunil], XDS CX Service Line0[N S,Manikantan], Manufacturing Service Line [N S,Manikantan], Function Thirdware0[Agnihotri,Sanjay], ZEN30
DIG Service Line,0[Mangal,Manish], FUNC LCC0[Soneja,Atul], COO Delivery SUPPORT0[Soneja,Atul], COO Delivery Excluding SL0[Sen,Birendra], BPO_DEL,0[Sen,Birendra], BPO-DOM0[Ramachandran,Seshan], HLS Ser,vice Line, [Karkera,Sunil], XDS CX Service Line0[N S,Manikantan], Manufacturing Service Line [IN S,Manikantan], Function Thirdware0[Agnihotri,Sanjay], ZEN30
[Soneja,Atul], COO Delivery   0     [Soneja,Atul], COO Delivery   0     [Soneja,Atul], COO Delivery   0     [Sen,Birendra], BPO_DEL,   0     [Sen,Birendra], BPO-DOM   0     [Ramachandran,Seshan], HLS   0     [Karkera,Sunil], XDS CX   0     [Karkera,Sunil], XDS CX   0     [N S,Manikantan],   0     [N S,Manikantan], Function   0     Thirdware   0     [Agnihotri,Sanjay], ZEN3   0
SUPPORT0[Soneja, Atul], COO Delivery Excluding SL0[Sen,Birendra], BPO_DEL,0[Sen,Birendra], BPO-DOM0[Ramachandran,Seshan], HLS Ser,vice Line, [Karkera,Sunil], XDS CX Service Line0[N S,Manikantan], Manufacturing Service Line [N S,Manikantan], Function Thirdware0[N S,Manikantan], Function Thirdware0
Excluding SL0[Sen,Birendra], BPO_DEL,0[Sen,Birendra], BPO-DOM0[Ramachandran,Seshan], HLS Ser,vice Line,0[Karkera,Sunil], XDS CX Service Line0[N S,Manikantan], Manufacturing Service Line0[N S,Manikantan], Function Thirdware0[Agnihotri,Sanjay], ZEN30
[Sen,Birendra],BPO-DOM0[Ramachandran,Seshan], HLS0Ser,vice Line,0[Karkera,Sunil], XDS CX0Service Line0[N S,Manikantan],0[N S,Manikantan], Function0Thirdware0[Agnihotri,Sanjay], ZEN30
[Ramachandran,Seshan], HLS0Ser,vice Line,0[Karkera,Sunil], XDS CX0Service Line0[N S,Manikantan],0[N S,Manikantan], Function0Thirdware0[Agnihotri,Sanjay], ZEN30
Ser,vice Line, 0   [Karkera,Sunil], XDS CX 0   Service Line 0   [N S,Manikantan], 0   [N S,Manikantan], Function 0   Thirdware 0   [Agnihotri,Sanjay], ZEN3 0
Service Line 0   [N S,Manikantan], 0   Manufacturing Service Line 0   [N S,Manikantan], Function 0   Thirdware 0   [Agnihotri,Sanjay], ZEN3 0
Manufacturing Service Line [N S,Manikantan], Function Thirdware [Agnihotri,Sanjay], ZEN3 0
Thirdware 0 [Agnihotri,Sanjay], ZEN3 0
Other 4